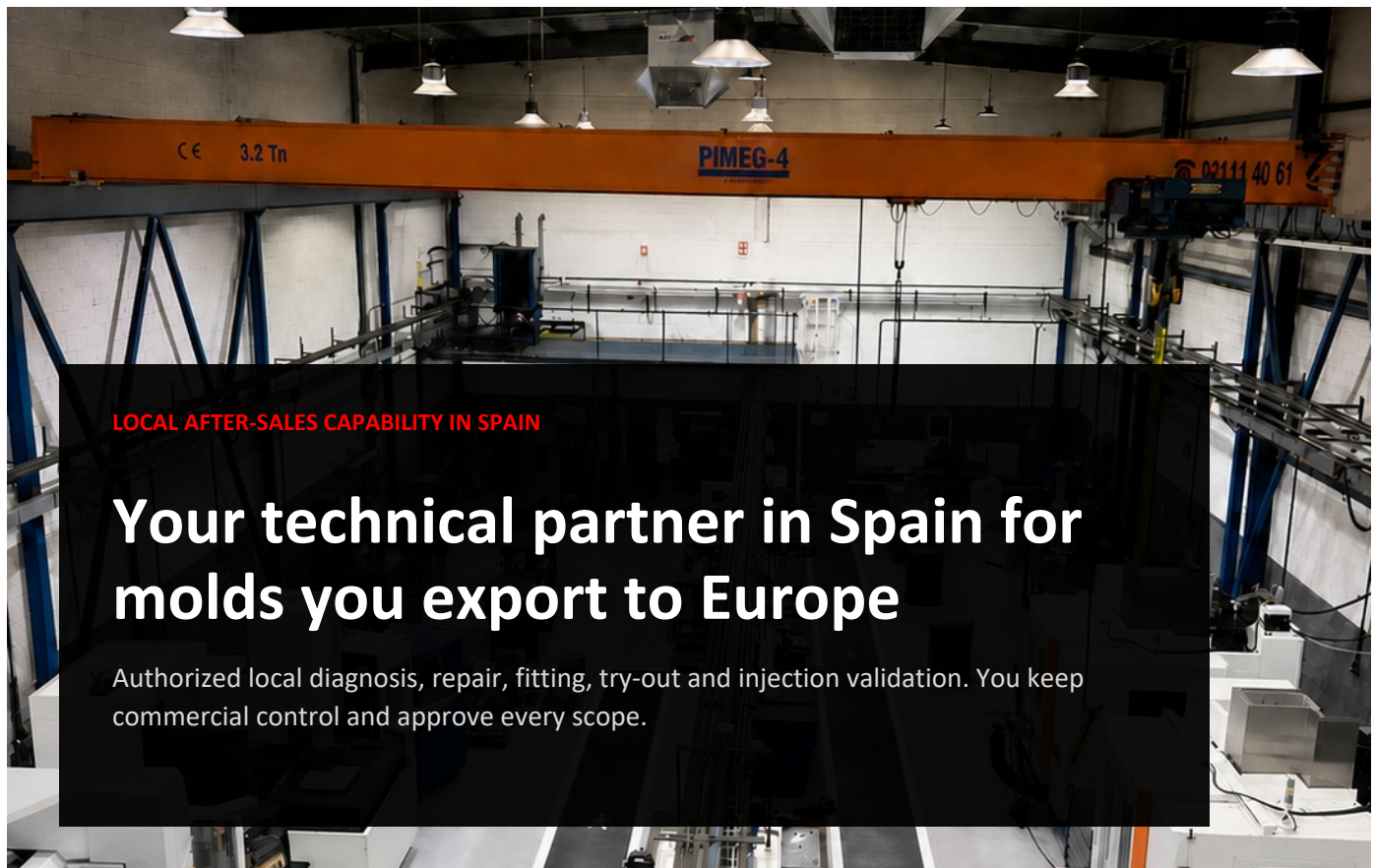




LOCAL AFTER-SALES CAPABILITY IN SPAIN

Your technical partner in Spain for molds you export to Europe

Authorized local diagnosis, repair, fitting, try-out and injection validation. You keep commercial control and approve every scope.

Your customer remains yours. Your technical capacity becomes local.

01

You remain the commercial lead

02

We define the technical route together

03

You approve scope and cost

04

We report every intervention

Since 1992

Precision moldmaking

1,600 m²

Facility in Barcelona

5,500 h/month

Published capacity

Since 2004

Spain-China projects

WHAT SLTP IS

SLTP is ITM's local after-sales technical support service for injection molds built by Chinese manufacturers and delivered to Spain or Europe. It is a real engineering partnership, not a sales office, distributor or replacement supplier.

A REAL ENGINEERING PARTNERSHIP

Use the best combination of China and Spain for each case

Your team contributes the original mold knowledge. ITM contributes local diagnosis and execution. Together we compare technical risk, lead time and total delivered cost before deciding where each task should be performed.

YOUR TEAM IN CHINA**Original knowledge and commercial control**

- Mold design history and manufacturing know-how
- Component manufacture when China is the best route
- Warranty decision and customer communication

ITM IN SPAIN**Local diagnosis, execution and evidence**

- Repair, machining, welding, fitting and adjustment
- Try-out, troubleshooting and injection validation
- Findings, actions and technical report to manufacturer

JOINT DECISION · TECHNICAL RISK · LEAD TIME · TOTAL DELIVERED COST**TRUST & NON-INTERFERENCE**

We support your mold. We do not interfere with your customer relationship.

- No end-customer contact without authorization
- NDA-friendly workflows
- No corrective work without written approval
- Confidential or white-label execution by agreement

THREE WAYS TO ENGAGE

SINGLE REQUEST**On Demand**

- No recurring commitment
- Joint diagnosis and route comparison
- Diagnosis and engineering billed by the hour

STRUCTURED AFTER-SALES**Warranty**

- Agreed intake and communication rules
- Diagnostic report and proposal included
- Confidential execution available by agreement

RECURRING PARTNERSHIP**Partner**

- Ongoing local technical capability
- Response and escalation model
- White-label support available by agreement

INDUSTRIAL PROOF IN SPAIN

Established capacity behind every SLTP request

SLTP is executed through ITM's existing moldmaking and injection facilities in Pallesa, Barcelona, supported by an ISO 9001:2015 certified quality management system.



REPAIR	MACHINING	WELDING	TRY-OUT
Mold repair and redesign	5-axis CNC, EDM and wire EDM	Controlled laser repair support	ENGEL injection validation

CONTROLLED CASE FLOW

01	02	03	04	05	06
Case received	Technical review	Routes compared	Scope and cost	Written approval	Work and report

LOW-FRICTION FIRST STEP

Send us your Europe support scenario

No active incident is required. Share a current case, a future warranty need or the support model your export team is considering.

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